

# State Averages for HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

State	Percent of patients who reported that their nurses "Always" communicated well.	
DC		69%
MD		74%
VA		77%

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Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

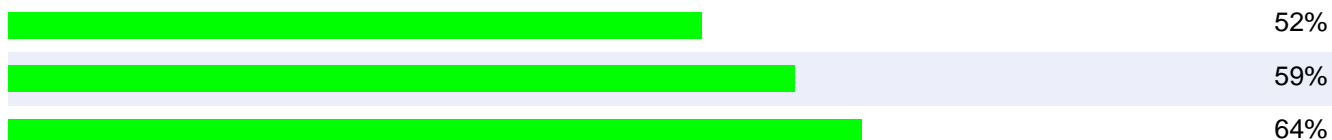
Percent of patients who reported that their doctors "Always" communicated well.



# State Averages for HCAHPS

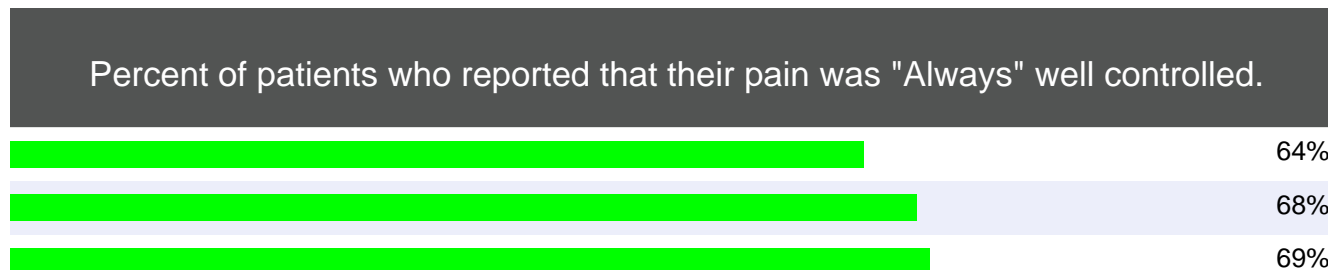
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Percent of patients who reported that they "Always" received help as soon as they wanted.



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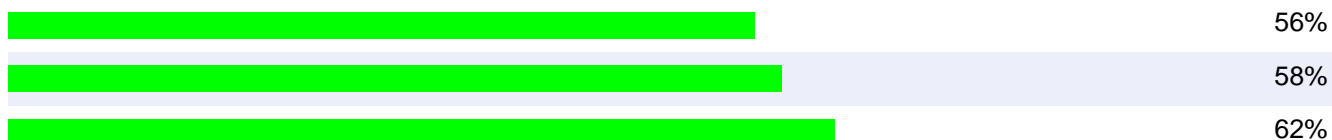
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# State Averages for HCAHPS

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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Percent of patients who reported that their room and bathroom were "Always" clean.



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Percent of patients who reported that the area around their room was "Always" quiet at night.



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Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0  
(lowest) to 10 (highest).





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Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported YES, they would definitely recommend the hospital.

